

# PREMIUM ACCOUNT ONLINE CATALOGUE

User Guide

## **NAVIGATION & SEARCH**



Find what you're looking for by scrolling down through the icons, or by using the left-hand dropdown panel.

Use the search bar at the top to search by:

- ARS stock code
- Utility stock code
- Any word that appears in the short description
- Any word that appears in the long description
- Any commonly used alias or slang term, like 'pineapple' or 'dog meat'
- Any partial term for example, a search for 7/3.00 will bring up all cables in that range

### **SORTING PRODUCTS**

All Rour Supplie	nd s°					٩
CATALOGUE NEW PRODUCTS	SPECIALS NEWS	PROMOT	IONS ACCOUNT MANAGERS FAQS MY ACCOUNT			
HOME / CABLECLAMPS / METALLIC						
SHOP NOW	METALLIC				me A to Z	Ŧ
BARE CONDUCTOR FITTINGS	Code	Image	Product Name		me A to Z me Z to A	
CABLE CLAMPS ACCESSORIES	06328	· · · · · · · · · · · · · · · · · · ·	CABLE CLAMP KIT, ABB SWITCHGEAR CE	Pri	ce Low to High ce High to Low	
METALLIC NON METALLIC CABLES & CONDUCTORS	00073	Q	CLAMP, CABLE 11KV PAPER U76	POA	Each	
CCT FITTINGS & ACCESSORIES	04888	() I	CLAMP, CABLE 19-25 AL 1 BOLT NI	\$37.97	Each	
COMMUNICATIONS CONDUIT - LENGTH, BENDS, CAPS EARTHING	06217	All Round Supplies'	CLAMP, CABLE 20-90 UNIVERSAL	\$13.02	Each	
FASTENERS FUSES GLANDS	07432	All Round Supplies	CLAMP, CABLE 29-35 AL 1 BOLT NI	POA	Each	
GROUND TRANSFORMERS & SW/GEAR	02613	đ	CLAMP, CABLE 30-100 UNIVERSAL	\$19.29	Each	
HEATSHRINK HV ABC FITTINGS & ACCESSORIES	03324	1 m	CLAMP, CABLE 30-100 UNIVERSAL 2 BOLT VER	\$11.95	Each	
INSULATORS & PINS	04889	O	CLAMP, CABLE 34-41 AL 1 BOLT NI	\$42.30	Each	
JOINTS, TERMINATIONS & ELBOWS KIOSK SUBS & SWITCHING STNS LUGS & LINKS	05499	All Round Supplies'	CLAMP, CABLE 35-37 AL 2 BOLT TREFOIL NI	POA	Each	
LV ABC FITTINGS & ACCESSORIES	08425	NO PICTURE	CLAMP, CABLE 38-40 AL 2 BOLT TREFOIL	POA	Each	

When you're looking at a product category - in this case, 'Metallic Cable Clamps', you can use the sort bar at the top-right to view items:

- In alphabetical order from A Z
- In alphabetical order from Z A
- From lowest to highest price
- From highest to lowest price

### **PRICING & PRICE POINTS**

All Rou Supplie	nd es°						C
CATALOGUE NEW PRODUCTS	SPECIALS N	IEWS PROMOT	ONS ACCOUNT MANAGERS	FAQS MY ACCOUNT			
HOME / CONDUIT-LENGTH,BENDS,CAPS /	HARD COVER						
SHOP NOW	HARD C	OVER			Ν	lame A to Z	
BARE CONDUCTOR FITTINGS	Code	Image	Product Name		Price (ex GST)	Unit/Pack	Quantit
CABLE CLAMPS CABLES & CONDUCTORS	03583		CABLE COVER, MILD STEEL 750	X 200 X 6		LGTH 750MM	
CCT FITTINGS & ACCESSORIES	03951	and the second se	CABLE COVER, POLYMERIC W15	0MMXT5MMXL 1.2	\$3.93	Lgth 1.2m	
COMMUNICATIONS	02295G		CABLE COVER, POLYMERIC W15	0MMXT5MMXL25M	\$54.99	Roll-25m	
CONDUIT - LENGTH, BENDS, CAPS CONDUIT END CAP CONDUIT ERMINATOR DUCT SEAL & PLUGS ELECTRICAL CONDUIT - 25MM ELECTRICAL CONDUIT - 25MM ELECTRICAL CONDUIT - 30MM ELECTRICAL CONDUIT - 60MM ELECTRICAL CONDUIT - 80MM ELECTRICAL CONDUIT - 100MM ELECTRICAL CONDUIT - 125MM ELECTRICAL CONDUIT - 125MM		×			1-24: \$54.99 25-25: \$52.78 51-74: \$54.99 76-76: \$51.95 76-99: \$54.99 100-100: \$51.10 101-124: \$54.99 126-125: \$50.95 126-149: \$50.95 150-150: \$50.95 176-175: \$50.95 176-179: \$50.95 176-179: \$50.95		

Pricing was often not shown for special items in the old catalogue, and even in Exo for items like 02295G. With the new online catalogue, pricing will come up straight away for each customer.

Each customer will also be able to see a breakdown of their price points, as shown.

If a customer's price list expires, catalogue pricing will automatically revert back to standard pricing.

Some items will show as 'POA'. These items can be added to a quote, but not to the shopping cart. This is because we must provide a quote for this item and lead times will apply.

#### **THE 'DETAILS' SCREEN**



The details screen allows you to see all the information we have available on a certain product, including:

- ARS stock code
- Short description
- Price and unit quantity
- Price breaks, if any
- The long description
- Utility stock code
- Any technical documents
- In Stock/Not Stocked
- Options to add to cart, add to quote, or to notify when in stock
- A link to any technical demonstration videos
- Related products

## **IN STOCK/NOT STOCKED**



A product will show as 'In Stock' if it is physically in stock in any branch or if it has been ordered and is on its way to us. If our committed stock is less than what we actually have in stock, the item will show as 'In Stock'.

A product will show as 'Not Stocked' if it has to be ordered in, and lead times apply. This doesn't mean we do not stock this product – everything on our online catalogue is an item that we stock.

ARSemblies will always show as 'Not Stocked', even if we do in fact have all the components on the shelf ready to assemble. This is because each kit is assembled to order.

# **ADD TO CART & ADD TO QUOTE**

MY ACCOUNT LOGOUT							3 ITEM	IS \$86.79 🏋
All Rou Supplie	nd es°							Q
CATALOGUE NEW PRODUCTS	SPECIALS NEW		S ACCOUNT MANAGERS	FAQS	MY ACCOUNT			
HOME / LV ABC FITTINGS & ACCESSORIES /	INSULATED PIERCING CO	DNNECTORS						
SHOP NOW	INSULAT	ED PIERCIN	G CONNECTORS			Pi	ice Low to High	
BARE CONDUCTOR FITTINGS	Code	Image P	roduct Name			Price (ex GST	) Unit/Pack	Quantity
CABLE CLAMPS	05333			INTERVIC		•	Each	quantity
CABLES & CONDUCTORS	05333		C,MAINS 50- 95 IN,TAP 50-95	IN HIVIS		PU	A Each	
CCT FITTINGS & ACCESSORIES		100 m						
COMMUNICATIONS	05816		C, M12 BOND 50-185 INS MA	INS SCREV	V CAP	P0/	Each	
CONDUIT - LENGTH, BENDS, CAPS		<b>O</b>						
EARTHING	05332	1 IF	IPC,MAINS 25- 95 IN,TAP 6-35 IN HIVIS				Each	
FASTENERS								
FUSES	00515	A IF	C,MAINS 25- 95 IN,TAP 6-35 I	N 1B		\$7.63	B Each	10
GLANDS		- 📫 👘						
GROUND TRANSFORMERS & SW/GEAR	02874		C.MAINS 10- 95 IN.TAP 1.5-6	IN 1R		¢9.1	B Each	
SW/GEAR HEATSHRINK	02014	-	o, wie and o 10, 50 m, FAP 1.010			\$0.1	Lacit	
HV ABC FITTINGS & ACCESSORIES	02740	.,		IN 10		40.0	. Frak	
INSULATORS & PINS	02748	- I 📥 - II	C,MAINS 35-150 IN,TAP 6-35	IN IB		\$9.8	7 Each	
INSULATUNS & FINS								

You can now add items to your cart directly from the category page, unless the product is listed as 'POA'. You can no longer enter a quantity if the item has no price.

POA items CAN be added to your 'quote cart' by clicking the 'Add to Quote' button (and will allow you to select a quantity after that).

You can create a shopping cart and a quote cart at the same time

You can only create one quote and one order at a time, but neither one will expire until you hit 'send' or 'checkout'. So you can log off and come back a few days later, and everything will remain as you left it.

### **SHOPPING CART VS. QUOTE CART**





THE QUOTE CART	THE SHOPPING CART
Both items with and without (POA) pricing can be added to your quote cart	Only items with pricing can be added to your shopping cart
When you've finished building your quote and hit 'send', you will be asked if it is a Quote for Order or Quote for Estimate	When you've built your order and go to 'checkout', you will be asked to select either pick up or freight as your shipping method
You will be asked to select a date that you need the quote returned by	You'll be asked to choose a delivery date – this cannot be the current day or a weekend
The quote will then come through to ARS for pricing and a formal return quote	Your order will then come through to ARS and be processed accordingly

### **SHOPPING CART VS. QUOTE CART**

		3 ITEMS \$86.79
All Rour Supplie	nd Is <sup>°</sup>	
CATALOGUE NEW PRODUCTS	SPECIALS NEWS PROMOTIONS ACCOUNT MANAGERS FAQS MY ACCOUNT	
HOME / QUOTE		
SHOP NOW	QUOTE CART	
BARE CONDUCTOR FITTINGS	Photo Product(s)	Quantity Remove
CABLE CLAMPS	SOLPAC KIT, SOL305 UP TO 6KW 3PH	1 REMOV
CABLES & CONDUCTORS		
CCT FITTINGS & ACCESSORIES	TOOL, GIANT HEAVY DUTY STRAP/BAND BUCKLE Code: 02315	1 REMOV
COMMUNICATIONS	FUSE, LINK 315A 660V TYPE TKM	1 REMOV
CONDUIT - LENGTH, BENDS, CAPS	Code: 04121	
EARTHING FASTENERS	UPDATE PRINT	SE
FUSES		
GLANDS		
GROUND TRANSFORMERS & SW/GEAR		
SW/GEAR		

**IMPORTANT NOTE:** Just because a quote has been requested does NOT make it a formal quote. There are no T&Cs or formalities as part of the online catalogue quoting system. However, the customer WILL get a formal quote back as the reply to their request.

Both quotes and orders will be emailed through to onlineorders@all-round-supplies.com.au. Each branch will need to look over each order and see whether the customer is theirs or not. Orders will show as 'WEB NINJA ONLINE ORDER – 00' in the subject line, and quotes will appear as 'ONLINE REQUEST FOR QUOTE (RFQ)'.

#### **ORDER TEMPLATES**

	CONT	INUE SHOPPING	CREATE AN ORDER TEMPLATE	REQUEST QUOTE		CHEC	СКОИТ	UPDATE
RESTORS					:	Sub-Total:	\$1,455.36	
IGHTING EQUIPMENT	$\sim$	Stock Code: 0281						
SED TOOLING		TOOL, INSULATE	0 5MM T HEX KEY - ORANGE		\$78.36	1	\$78.36	х
IODUCTS	-	TOOL, SCRATCH Stock Code: 0297			\$32.50	1	\$32.50	Х
QUIPMENT	•	Stock Code: 0297						
DLES & CROSSARMS			BRUSH ALUMINIUM		\$32.50	1	\$32.50	Х
NSFORMERS		Stock Code: 0213			Ç000.00			
D SWITCH & ISOLATION		TOOL CABLE CUT	TER RATCHET 400MM2 UTILUX		\$380.00	1	\$380.00	X
	<b>3</b> 1	TOOL, CONDUIT O Stock Code: 0875	UTTER 63MM DIA 2		\$124.00	1	\$124.00	Х
S&LABELS		Stock Code: 0287						
TRICAL PRODUCTS	-		TER, PARROT BEAK 6-70MM		\$29.83	1	\$29.83	х
BRICATED PRODUCTS		Stock Code: 0882	VER SET CRESCENT 1000V 2		\$57.84	1	\$57.84	х
TTINGS & ACCESSORIES		Stock Code: 0882			AP7		AF7 6 -	
NKS	1		ER CRESCENT 1000V 5428HV		\$52.00	1	\$52.00	Х
ERMINATIONS & ELBOWS		Stock Code: 0881			Q01.00	I	Q04.00	
)RS & PINS			ESCENT 1000V 4800CHV		\$54.05	1	\$54.05	х
ITTINGS & ACCESSORIES	11	TOOL, CORE SEP/ Stock Code: 0281	ARATOR LV ABC TO 4C 95 9		\$57.37	1	\$57.37	Х
INK	~	Stock Code: 0234	5					
			SPANNER LINESMAN 2 WAY LH		\$47.50	1	\$47.50	Х

Before you hit 'checkout' on an order, you also have the option to 'create an order template'. Think of this as a kind of 'favourites list'.

This is ideal if a customer frequently orders the same materials, or likes to have a list set up for whenever they fit out a linesman's truck, for example.

Once an order template has been created, you can access it again through the 'My Account' page. You can add or remove items, or change quantities each time you reorder from the template.

## **'MY ACCOUNT' TAB**



View or change your name, details or password

**QUICK ORDER:** this will bring up a listing of the customer's most commonly ordered items.

**VIEW MY BACK ORDERS:** this allows a customer to view their past orders, and to reorder the same thing again if they wish.

**VIEW MY ORDER TEMPLATES:** customers can see all of the order templates they've built.

**VIEW MY ORDERS:** allows customers to see all of their orders currently in progress

**VIEW MY CURRENT QUOTE REQUEST:** allows a customer to see the quote he is currently building

**VIEW MY QUOTES:** shows a customer all of the quotes he has requested in the past

# **OTHER TABS**



**NEW PRODUCTS**: shows all the new products that have been recently added to the catalogue.

**SPECIALS**: shows all discounted products within the catalogue.

**NEWS**: special news items JUST for premium customers, like price increases. This is ONLY news our premium customers will have the privilege of knowing.

**PROMOTIONS**: any competitions, giveaways or prizes we're running for our premium customers

**ACCOUNT MANAGERS**: all of the contact details for our Territory Managers can be found here, along with Joseph's details should a customer wish to escalate an issue and speak with him.

## **CUSTOMER LOGINS**

LOGIN				٢				
Ø	All Rou Supplie	nd es°						
CATALOGUE	NEW PRODUCTS	SPECIALS	NEWS	PROMOTIONS	ACCOUNT MANAGERS	FAQS	MY ACCOUNT	
HOME / LOGIN								
		LOGI	١					
			Email Add	ress k.tapia@a	all-round-supplies.com.au			
			Passv	vord ·····				
				LOGIN	FORGOT PASSWORD			
				M				
			_	MacBe	OOK			

Just like the old catalogue, premium customers must fill out an 'ARS Application for Online Catalogue & Ordering' form in order to gain a login and password for the catalogue.

The purpose of this form is to ensure that each person with a log in (the contact or contacts within the company) has the authority to place orders on behalf of that company.

If an order comes through from an approved contact within your company, it WILL be processed. For this reason, we do not advise sharing login details and allowing access to people who do not have the authority to place orders on behalf of your company. If you choose to do this, it is at your own risk.

#### **FORGOTTEN PASSWORDS**

Ø	All Rou Supplie	nd es°					
CATALOGUE	NEW PRODUCTS	SPECIALS	NEWS	PROMOTIONS	ACCOUNT MANAGERS	FAQS MY ACCOUNT	
HOME / LOGIN							
		LOGI	N Email Add	k tapia@	all-round-supplies.com.au		
			Email Aud	ress K.tapia@a	an-round-supplies.com.au		
			Pass	word			
				LOGIN	FORGOT PASSWORD		

If you've forgotten your password, click on the forgot password button and an email will be sent to you, allowing you to reset your password.

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